

**THE EFFECT OF INFORMATION TECHNOLOGY LITERACY
ON EMPLOYEE PERFORMANCE OF LOCAL GOVERNMENT
AUTHORITIES IN NUWARA-ELIYA**



By

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ABSTRACT

This study investigated the nexus of Information Technology Literacy (ITL) and Employee Performance. According to the categorization of NRI it has not shown a significant improvement of information technology over the year. The demand for IT workers become strong in private section as well as government.

Hence the aim of this study was to analyze existing level of ITL and employee performance in selected Local Government Organization in Nuwara-Eliya and what sort of relationship between ITL and employee performance in selected Local Government Organization and What is the effect of ITL to employee performance in selected Local Government Organization.

Structured questionnaire was used as the method of data collection and 100 employees selected who used Information Technology (IT) as sample out of 388 operational level employees. Researcher considered twelve Local Government Authorities in Nuwara-Eliya District. Questionnaire consist with two parts as personal information of the respondent and research information which included 22 questions with five likert scale.

Random sample method used to make the sampling frame of the study. Quantitative research approach used for this study. Collected data were analyzed using SPSS 22.0 analysis. It has been measured using descriptive statistics, correlation and regression analysis.

It has been tries to identify information technology literacy and employee performance has good reliability and high level. Subsequently, it has strong positive relation with employee performance. As a result of this study, the authorities must give their attention for combination of information technology literacy to increase Job Performance of their employees.

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