# DISCRIMINANT VALIDITY OF JOB ATTITUDES OF THE GOVERNMENT DEPARTMENT EMPLOYEES IN THE BATTICALOA DISTRICT



## Miss.GNANATHARSHINI THEVATHASAN



# DEPARTMENT OF MANAGEMENT FACULTY OF COMMERCE AND MANAGEMENT EASTERN UNIVERSITY SRILANKA

2000



### Abstract

In every organization, employees' better performance is very essential to achieve their organization's goal easily and without any obstacles. Employees' positive attitudes towards their work is one of the major factor to enhance their work performance. Because attitude constitutes the behavior of an employee towards performance. If they want to perform well, first they must realize the difference between job related attitudes. This research investigation was designed to evaluate the discriminant validity of measures of job satisfaction, job involvement, and organizational commitment. For this purpose this research considered the Kachcheri, the Divisional Secretariat, and the Educational office in the Batticaloa District using data collected from a sample of 150 clerical staff. To test the discriminant validity of these three variables, three hypotheses were formulated and correlation as a bivariate analysis was conducted to assess the discriminant validity. Results of this analysis indicate that the measure of job satisfaction, job involvement, and organizational commitment assess empirically distinct concepts. Though the results are favorable there are some recommendations given by me to improve the prevailing situation and the implications are also given in the chapter-5.

# TABLE OF CONTENTS

			Page No
	Title page		I
	Acknowledgement		IV
	Abstract		V
	Table of contents		VI
	List of figures		VIII
	List of tables		ĹΧ
1.	INTRODUCTION		I
	1.1 Problem identification	3	
	1.2 Research question	3	
	1.3 Research objective	3	
	1.4 Conceptualization and hypotheses	- 4	
	1.5 Methodology	6	
	1.6 Limitations	10	
	1.7 Assumptions	11	
2,	LITERATURE REVIEW		12
	2.1 Job attitudes defined	13	
	2.2 Types of job attitudes and their related components	14	
3.	DATA ANALYSIS, PRESENTATION AND EVALUATION		25
	3.1 Personal information	26	
	3.2 Attitude information	33	
	3.3 Summery of the analyses	41	

4.	DISCUSSION		42
	4.1 Discussion on personal information	43	
	4.2 Discussion on attitude information	45	
5.	CONCLUSION		53
	5.1 Recommendation	55	
	5.2 Implication	57	
RE	FERENCES		59
ΑP	PENDICES		
	Appendix 1: Questionnaire related to personal information.		
	Appendix 11: Questionnaire related to attitude information		