



Index No:.....

EASTERN UNIVERSITY, SRI LANKA

Faculty of Commerce and Management

**First Year /First Semester Examination in Bachelor of Business Administration
and Bachelor of Commerce 2014/15 (July/August – 2016)**

Proper/Repeat

MGT 1024 Principles of Management

Fill in the blanks with appropriate answers in this question paper. All the blanks carry one mark each.

- Q5) a) Stages in Group development includes forming ,
norming,, and
- b) Management is a process of,
....., and
- c) provides direction for organizational activities.
- d) is called the father of scientific management.
- e) The concept of division of work into sub-parts and then allotting these tasks among the workers was known as
- f) Most of the communication process is not complete without
- g) Maslow's hierarchy of needs are,
..... and

- h) Management is the process of achieving organizational objectives
by **efficiently** using limited resources.
- i) The classical approach to management thoughts includes **scientific management** the
....., and
- j) Name the organizations identified by the abbreviations:
GATT
SARRC.....
ASEAN.....
- k) Recognition of the close link between an organization's decisions and activities and its im
on the **natural environment** is called
- l) **Principles, values, and beliefs** that define what is right and wrong behavior is defin
.....
- m) The goal directed effort depends on **goal difficulty**,
acceptance, and in **goal setting theory of motivation**
- n) The leadership styles in **Vroom Leadership participation styles** are d
....., **consult group**,, **delegat**
- o) Develop the plan, translate the plan,
execute the plan, and monitor and learn are the five elements in **organizational pla**
process.

(30 Marks)