EASTERN UNIVERSITY, SRI LANKA FACULTY OF COMMERCE AND MANAGEMENT

Third Year First Semester Examination in Bachelor of Business Administration/
Bachelor of Commerce / Specialization in Human Resource Management/
Specialization in Marketing Management / Specialization in Accounting and Finance –
2016/2017

(Proper / Repeat) (October 2018)

nswe	r al	l questions.	Time: 02 Hours
01.	Select correct answer for each questions and write down to		write down the number of the answ
	in	the answer book.	
	1.	Writing a business plan can ensure that an e	ntrepreneur
		 a) figures out how to make her business 	work.
		b) meets his target revenue goals.	
		c) achieves her expense projections.	
		d) earns profit at the business	
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	2.	The cover page of a business plan should co	ntain
		a) key financial highlights.	
		b) contact information.	
		c) the funding request.	
		d) executive summary	
	3.	A is a document that thorou	ighly explains a business idea and how
		it will be carried out.	sgm, explains a business idea and now
		a) marketing plan	
		b) financial analysis	
		c) business plan	
		d) product plan	
	4.		s plan should be written last.
		a) financial statements	
		b) executive summary	
		c) appendices	
		d) strategy and implementation	
	5.	A business plan should be	to convey critical information to
		potential investors.	
		a) long and detailed	
		b) concise	
		c) complex	E
		d) technical	

- 6. Which of the following is an element of marketing?
 - a) Create a production process that maximizes profit.
 - b) Create an organizational structure.
 - c) Identify the goods that customers want.
 - d) All of the above.
- 7. An entrepreneur is asking himself/herself, who might be interested in pu their products? This constitutes:
 - a) an initial screening.
 - b) a third screening.
 - c) a post-product development screening.
 - d) a second screening.
- 8. Which of the following products is likely to require the least amount of modification?
 - a) Fast food.
 - b) A textbook.
 - c) Cars.
 - d) A photocopier.
- 9. A set of variables is thought to influence the demand for product A in Sca The firm may use data on these variables to extrapolate demand over then years. This is called a
 - a) cluster analysis.
 - b) variable analysis.
 - c) regression analysis.
 - d) none of the above.
- 10. Which of the following products is more likely sold through personal selli a) Hospital equipment.
 - b) Fast food.
 - c) Furniture.
 - d) Laptops.
- 11. Once an entrepreneur finishes a product, he/she delivers it to wholesalers w distributes it to retailers. What is this process called?
 - a) The retailing process.
 - b) The distribution system.
 - c) The post-production cycle.
 - d) The logistics movements.
- 12. A market survey is important because it tells you:
 - a) How many & what types of people are shopping at a store.
 - b) Tells you what the customer will buy.
 - c) Tells you how much the customer will pay for the product.
 - d) All of the above
- 13. Making a purchase you had not planned is called:
 - a) Consumer shopping.
 - b) A warranty.
 - c) Impulse buying.
 - d) Comparison shopping.

- 14. Business ethics deals primarily with
 - a) social responsibility.
 - b) the pricing of products and services.
 - c) moral obligation.
 - d) being unfair to the competition

15. Ethics are important because

- a) suppliers prefer to deal with ethical companies.
- b) customers prefer to deal with ethical companies.
- c) employees prefer to deal with ethical companies.
- d) all of the choices.

16. Benefits derived from social responsibility include;

- a) enhanced organizational efficiency
- b) producing better products
- c) attracting people who want to work for the firm
- d) both a & c

17. Fairness in employment practices centers on

- a) hiring no family members or friends.
- b) giving people equal rewards for accomplishing the same tasks.
- c) obeying equal employment opportunity legislation.
- d) avoiding conflicts of interest.

18. The stakeholder view of social responsibility states that organizations must respond to the needs of

- a) employees and customers.
- b) shareholders and owners.
- c) all interested parties.
- d) all those who might sue the organization.

19. What is an entrepreneur?

- a) Someone who invests time and money to start a business.
- b) Someone who makes a lot of money.
- c) Someone who takes a risk to make a profit.
- d) Both A & C.

20. Quality Control is defined as:

- a) Controlling the cost of the product.
- b) Controlling the number of pieces produced.
- c) Producing & monitoring products so they are acceptable to the consumer.
- d) Producing & monitoring products so they are acceptable to the workers

21. Product planning tells you:

- a). Where you will produce your product.
- b) Cost to produce your product.
- c) Your Net profit.
- d) Total revenues.

2:	2. Which of the following techniques is an excellent method for initially screen ideas and concepts in addition to generating new ideas? a) Focus Group b) Brain Storming c) Problem Inventory Analysis d) Reverse Brainstorming
23	B. In some countries point of purchase displays are not allowed in retail store differences are studied by international entreprencurs under
24	Having more than 50% ownership position that provides the entrepreneurs managerial control is called
25	a) Expertise of an entrepreneur b) Heavy investment from financers c) Skilled human resources d) Highly educated Staff
	$(25 \times 02 = 50)$
)2. Aı (i)	
(ii	What is the role of entrepreneurship in the economic development of a county (03)
(ii	
	(03)
(iv	Describe the different marketing strategies and give examples for each. (03)
(v	
(v	i) What are factors motivating the entrepreneurship activities in Sri Lanka? (03)
(v	ii) What are the barriers to a graduate of EUSL in becoming an entrepreneur? (03)
	(Total 20)
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03.	compet	e successful in entrepreneurship, entrepreneur should possess certain encies."			
	(i)	List out the competencies.			
		(04 Marks)			
	(ii)	Briefly describe each of them.			
		(04 Marks)			
	(iii)	Briefly explain how these competencies with assist an entrepreneur to be successful.			
		(07 Marks)			
		(Total 15 Marks)			
02.	"An entrepreneur will be more successful if he can add value to the products using innovation."				
	(i)	What is value addition?			
		(04 Marks)			
	(ii)	Briefly explain how innovation with contribute to value addition			
		(04 Marks)			
	(iii)	Using milk and curd as an example, briefly explain how producing and selling curd is more profitable than selling milk. Assume the prices for the calculation of the cost of production.			
		(07 Marks)			
		(Total 15 Marks)			
		4.			