

EASTERN UNIVERSITY, SRI LANKA

FACULTY OF SCIENCE

THIRD YEAR/SECOND SEMESTER EXAMINATION IN SCIENCE 2004/2005

SEPTEMBER/OCTOBER 2006 (PROPER/REPEAT)

PERSPECTIVE AND PRACTICE OF MANAGEMENT OC-304

Answer all questions

Time: 2 hours

1. Give brief answers to the following questions.

1. Define the term “**Leadership**”.
2. What are the main leadership behaviours according to the Michigan Studies?
3. “The leaders must have power”. Define the term “**Power**” and identify the sources of power.
4. Strategies must be formulated at different levels of the organization. In line with the above statement, identify the strategic levels of an organization.
5. List out the business level strategies available for an organization.
6. Differentiate the term “**Real goals**” from “**Stated goals**.”
7. How can you classify the plans of an organization?
8. What are the common ways of departmentalization?
9. Define the term “**Social Responsibility**”.
10. What are the four stages in fulfilling social Responsibility?

(10× 5Marks=50 Marks)

2.

Leaders are important in the society to achieve goals, by influencing the behaviour of others.

1. Explain whether leaders and managers are same or different. (10 Marks)
2. What are the contemporary perspectives in leadership? (10 Marks)

(Total 20 Marks)

3.

1. Describe why planning is important for an organization. (5 Marks)
2. Presently organizational structures are undergoing so many changes. What are the elements included in designing the organizational structure. (10 Marks)
3. Briefly explain the contemporary organizational Designs. (5 Marks)
(Total 20 Marks)

4. Write short notes, selecting any of two topics from the following.

Path goal theory in Leadership.

Work specialization.

Social obligation.

Functional level strategies.

(2 × 10 Marks = 20 Marks)