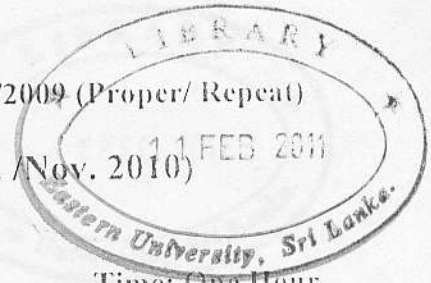


Eastern University, Sri Lanka

Third Year Second Semester examination in Science 2008/2009 (Proper/ Repeat)

OC 303 Introduction to Management (Sep. /Nov. 2010)



Answer all Questions

Time: One Hour

- Q1 Managers perform certain activities or duties as they efficiently and effectively coordinate the work of others. Explain the functions of management. (10 Marks)
- Q2 Define the term "Leadership" and describe the Importance of Leadership. (10 Marks)
- Q3 Explain the steps in planning process. (10 Marks)
- Q4 Explain the ways to overcome barriers of communication. (10 Marks)
- Q5 Explain the term 'Personality' and 'Perception'. (10 Marks)
- Q6 State the stages of 'Development of Group'? (10 Marks)
- Q7 Explain "Hierarchy of Needs Theory" under the Motivation. (10 Marks)
- Q8 Briefly explain the control process. (10 Marks)
- Q9 Differentiate between the Organization Structure and Organization Chart. (10 Marks)
- Q10 Relate the Managerial skills with Levels of management. (10 Marks)